

## internet + IT

### Product Specifications

#### CommSys IT Support

Service/Feature	Bronze	Silver	Gold
Service Level Agreements	✓	✓	✓
Monthly System Check	✓	✓	✓
System Recommendations	✓	✓	✓
IT Risk Assessment	✓	✓	✓
Desktop Support	✓	✓	✓
Server Support	✓	✓	✓
Discounted Service Calls	✓	✓	✓
Free Unlimited Remote Support	✗	✓	✓
Free Unlimited On-Site Support	✗	✗	✓
Free Patch Cables	✗	✗	✓
Proactive Systems Monitoring	✗	✗	✓
Free Router/Firewall Management	✗	✗	✓